We look forward to your upcoming appointment. We'll need your assistance to make the areas you want to be cleaned as accessible as possible.

- Please arrange for a parking spot as close to your front door or cleaning project as possible.
- Remove all breakable items from the cleaning area and store in a safe area (lamps, collectibles, etc.)
- Other than large furniture, please remove all items from the floor (waste baskets, potted plants, brief cases, toys, etc.). If you are physically unable to move things yourself and cannot arrange for help, we will be more than happy to assist. Please pin up or tuck in bed spreads and dust ruffles. Curtains can either be hung up on the end of the track, gently draped over each other or the ends placed pianos). We will clean up to the outside edges. in a plastic bag. Extremely large or heavy items will remain in place (i.e. entertainment units, china cabinets,

Medium-sized furniture: (i.e. tables, coffee tables, end tables, wing chairs, recliners, so fas) can be moved, the area cleaned, and returned to their location. We will place protective padding under furnishings with wood or We will discuss options during your appointment metal feet to protect the carpet and the furniture. Some furniture is best left off the carpet until completely dried.

Beds: If you want the carpet under your bed cleaned, you can either move the bed out of the room completely or remove the linens and lean the mattresses up against the wall while resting horizontally on the frame rails. We can than step inside the frame and clean as much of the area as possible. Due to the many steps in our process and the inherent weakness in bed frames, we cannot move the complete bed side to side to perform the cleaning. part.. We can normally reach a foot or two under most beds from the three available sides without any work on your

• Have a safe place for your pets to stay

If Skippy or Shadow escaped. Your front door or other access point may need to be left open during the cleaning process and we would hate it

• Tell us your every concern.

Please, call attention to any spots or stains which may require special cleaning techniques.

- We will pre-vacuum your carpet prior to cleaning but if you would like to knock dust and cob webs off base boards, ceiling fans and from the back of furniture we recommend doing so prior to our arrival.
- If we are cleaning your upholstered furniture:

Please have the pieces easily accessible from all sides and away from any breakable objects or delicate floorings. The pieces will be cleaned on dust sheets whilst cleaning

which protects the flooring. Loose cushions will be "A" framed on decking's. In most cases furniture should not be reassembled the same day, rather when completely dry the following day.

• If you have requested a Teflon Protector to be applied to your carpet or furniture after cleaning (recommended!) please plan on treading as lightly as possible for the next 12 hours as the sealant needs time to cure.

Special After-Care Information:

Mr. Bit

- 1. 1. Please leave your plastic "tabs" and "blocks" under your furniture for min. 24hrs 48 hours after cleaning.
- 2. 2. As a safety precaution, please do not let your children or pets crawl or lie down on the carpet until it is completely dry.
- 3. 3. Please use extreme caution when walking from the damp carpet to any hard surface area.

Thank you for working with us. We look forward to serving you. Thank you for choosing Mr. Bit Cleaning!