

Our 11-Step Carpet Cleaning Programme

Before your carpet is cleaned, please remove breakables and items from tables and other furniture that will be moved by our crew. Remove all small items such as boxes, magazines, shoes, etc. in the areas to be cleaned. Also, arrange for pets and children to be away from the area where we are cleaning.

STEP 1

Pre-Inspection

Every great carpet cleaning experience starts with a proper pre-inspection. Our service technician will inspect your particular areas of concern as well as noting carpet construction and soiling conditions and ascertain just how your expectations can be realised. He will also advise you of any possible permanent staining. The fibre type is also determined with a quick test.

STEP 2

Commercial pre-vacuum

Your carpet will be thoroughly vacuumed with a special Turbine Vacuum System to remove bonded dry soil. Dry soil is removed by a thorough vacuuming. Removing dry soil is one of the most important steps in cleaning.

STEP 3

Furniture Moving

Sofas, chairs and tables will be carefully moved. Larger pieces, wardrobes, bookcases and dressers are left in place under our regular pricing structure. Furniture will be protected with disposable blocks and tabs.

STEP 4

Pre-spray & Pre-spot

Traffic areas and spots are pre-treated for more effective soil and spot removal.

STEP 5

Shampoo

Your carpet will be shampooed with a rotary cleaning machine, which will massage the pile as the shampoo, loosens soil.

STEP 6

Rinse & Extract

Once the soil has been loosened and suspended, our warm water extraction process will thoroughly flush the carpet pile. Pressure and heat are regulated so that the carpet is not over-wet. As we care about your carpets, we ensure that wool carpets are rinsed with warm or hand hot water. Every carpet that we clean is pH balanced so that there is no sticky residue left behind.

STEP 7

Post-spot Treatment

If any spots are not removed during the cleaning process, specialty-spotting techniques are employed. There may be a charge for this service if there are a number of specific stains, which require attention. Note: Permanent stains identified by our technician may not be removed.

STEP 8

Post Grooming

The carpet pile is set in one direction for faster drying and visual appeal.

STEP 9

Post Inspection

Please walk through your home or business to inspect our work. Let us know, that you are pleased by signing our service receipt. We will advise of any flaws, or installation defects, stains that may not have responded to treatment or conditions of wear.

STEP 10

No-Risk Guarantee

Should there be a problem or an area that you are not satisfied with, we will re-clean the area at no extra charge.

STEP 11

Apply an Anti-Soil Protection

To keep your carpets looking clean & fresh for longer and to assist in the safe removal of day-to-day soils.

Please keep in mind that this is our normal, everyday, every-job service. No matter how small or how large the job, all clients receive this service package.

Thanks

A handwritten signature in black ink that reads "Mr. Bit". The signature is written in a cursive, flowing style.